Set up your Deel Engage–OpenSesame integration

Use the integration with Deel Engage for convenient, time-saving tools to add new training. OpenSesame integrations provide courses and select metadata directly to a learning platform—no need for manual downloads and uploads.

This guide explains how to set up the integration, use an OpenSesame List to send courses, and then locate the courses in Deel Engage. The example license type is an OpenSesame Plus subscription.

Note: *Before you begin, ask your Deel onboarding manager to enable Deel Engage for your organization. You also need to set up Deel Engage.*

Work with an OpenSesame Implementation Specialist to set up your integration. If you are not yet in touch with one, contact your OpenSesame Customer Success Manager (CSM) or Account Executive.

1. Request Customer Integration ID

2. Set up the integration

3. Send courses using Lists

4. Locate the courses within Deel Engage

5. Appendix

1. Request Customer Integration ID

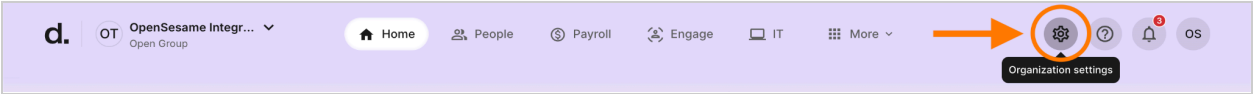
You need a unique **OpenSesame Customer Integration ID (CIID)** to configure your integration. This is used to link Deel Engage to your OpenSesame administrator account.

Request this ID from your OpenSesame Implementation Specialist. When you receive your Customer Integration ID, proceed to the next step.

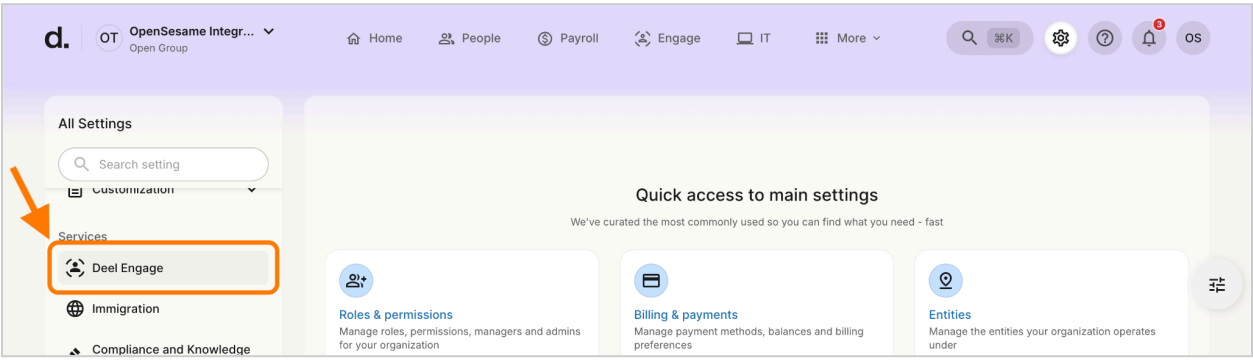
2. Set up the integration

Before following these steps, ask your Deel onboarding manager to enable Deel Engage for your organization. And if you have not set up Deel Engage, do so now.

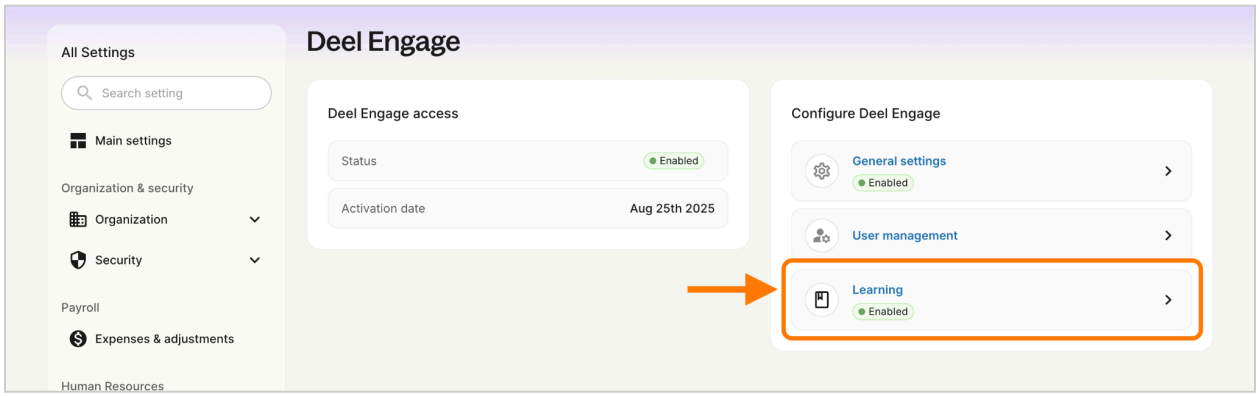
Log in to your Deel instance with Admin privileges. From the homepage, select **Organization settings.**



In the Services section, select **Deel Engage.**



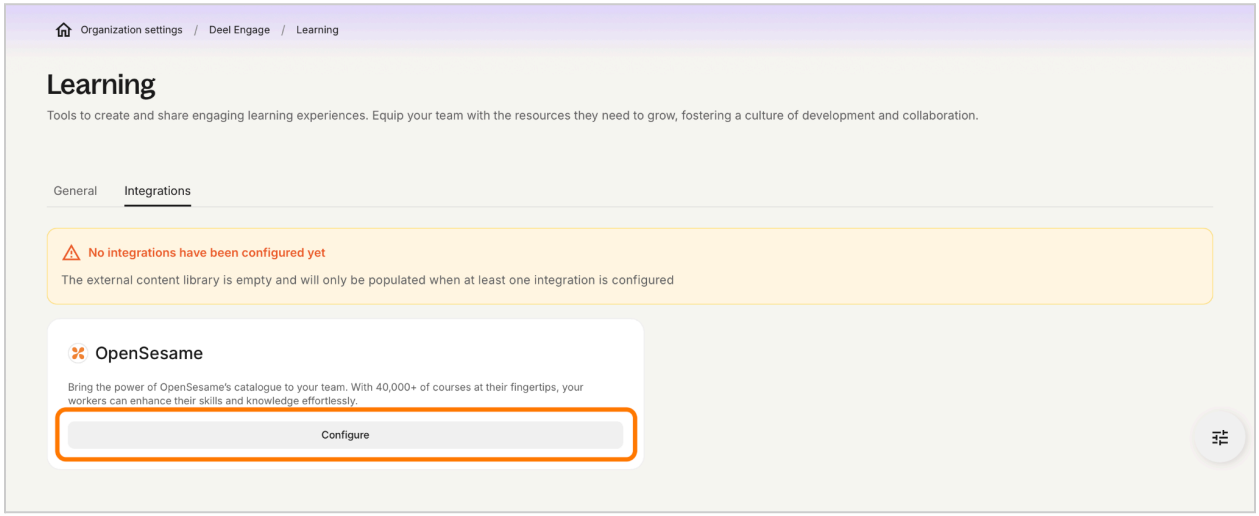
In the Configure Deel Engage section, select **Learning.**



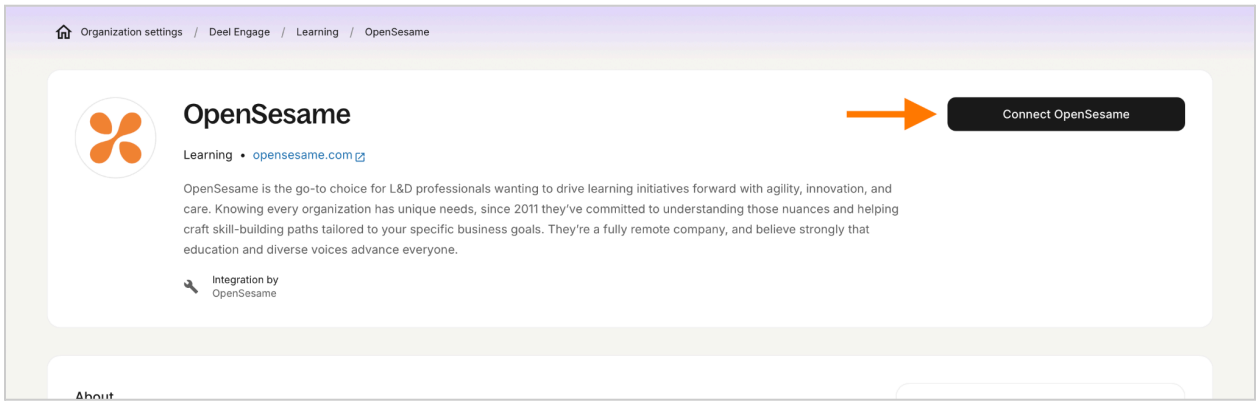
Select the **Integrations** tab.



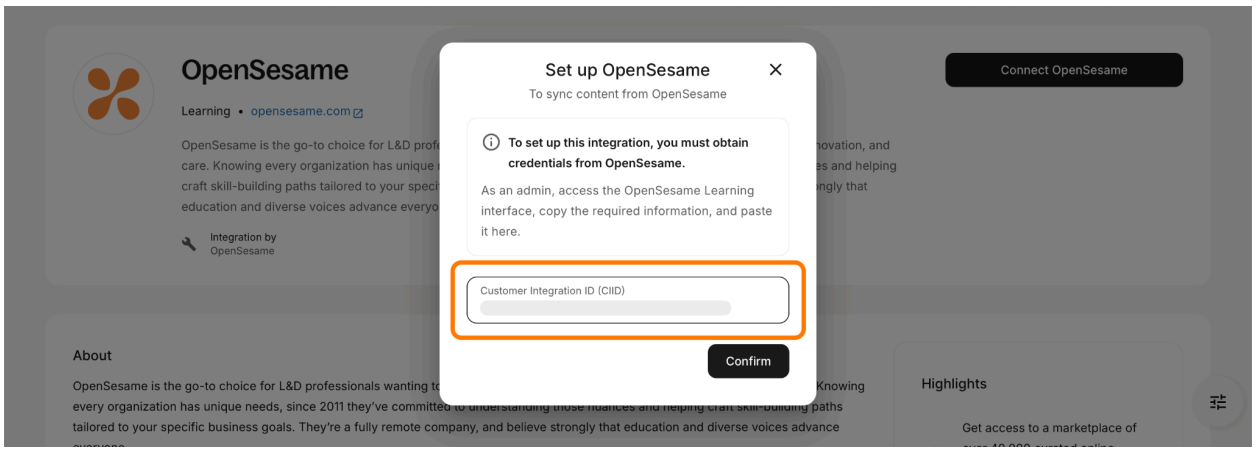
In OpenSesame's entry, select **Configure.**



Select **Connect OpenSesame.**



Enter the Customer Integration ID from Step 1, then click **Confirm.**

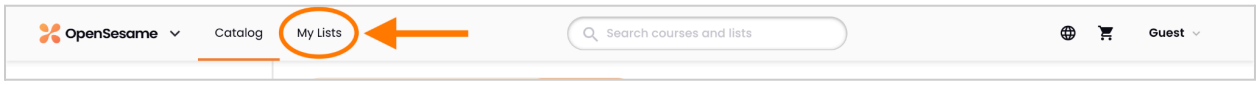


The integration is now active!

3. Send courses using Lists

Now that your OpenSesame integration is active, you can send courses to Deel Engage. Visit **www.opensesame.com** and log in to the administrator account that contains your course licenses.

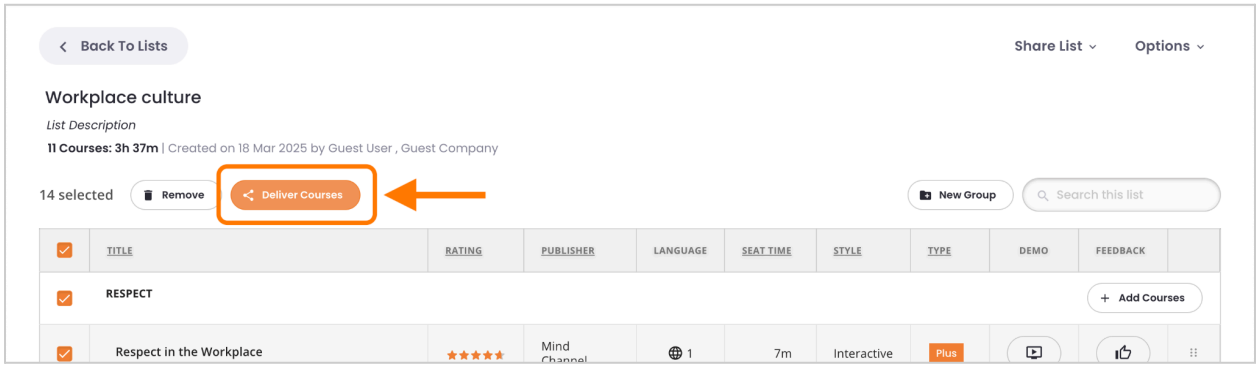
If you've created a List or had any created for you, you can send courses from there. In the navigation bar, select **My Lists.**



> ***Note:*** *For more information, see our guide to Lists. You can also send from a course page.*

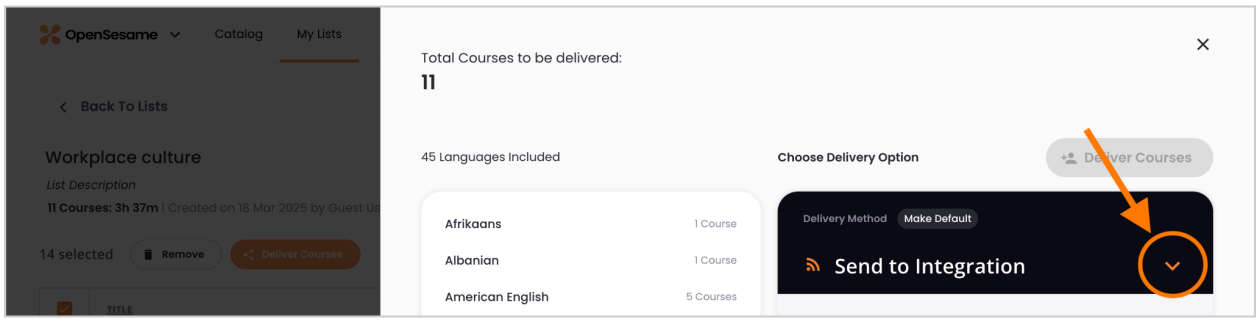
Open a List by clicking its **title.** Next, select from the courses within. You can select everything, specific Groups, or individual courses. Only courses with an active license will successfully send.

When at least one course is selected, a **Deliver Courses** button appears. Click it.

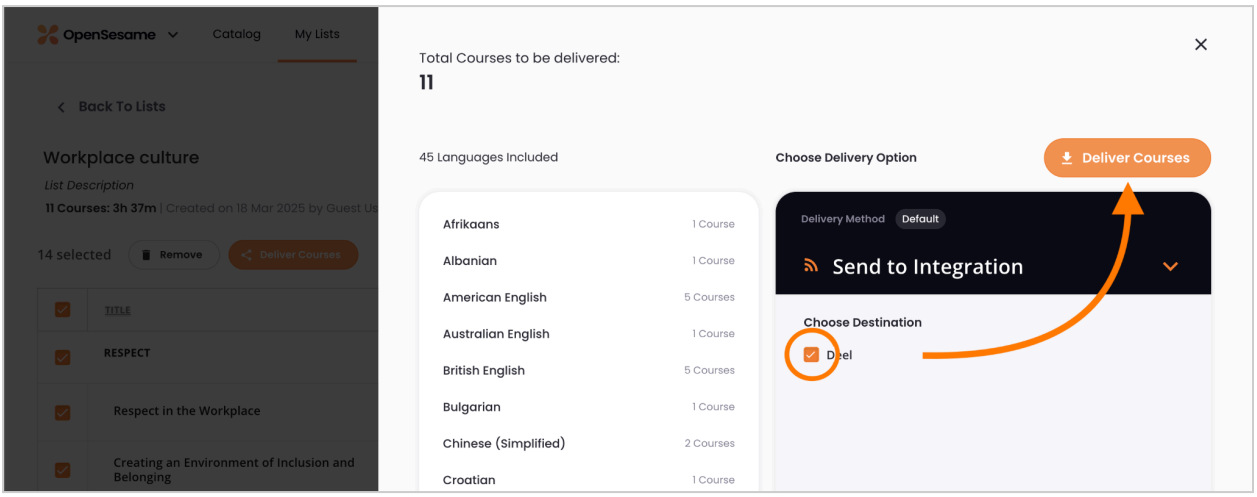


If you have multiple license types for any of the selected courses, choose which type to use.

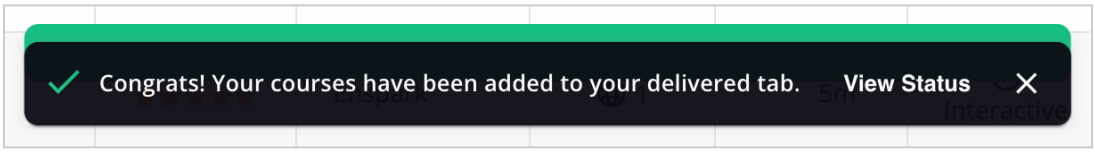
Next, select the **Send to Integration** delivery option. If a different option appears, expand the menu and choose **Send to Integration** from there.



Select **Deel** and then the **Deliver Courses** button to send your selections to Deel Engage on its next sync.



A confirmation appears.

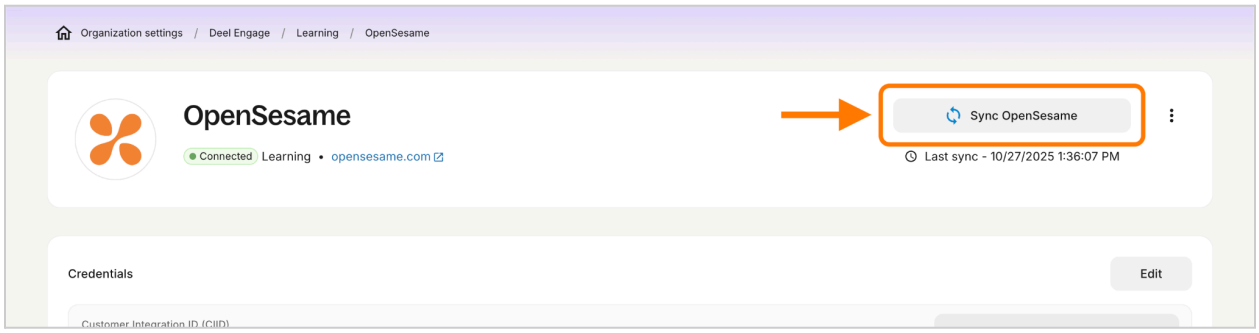


To review the selected courses again, click **View Status** in the confirmation to visit the **My Courses** dashboard, which can also be reached via the account menu.

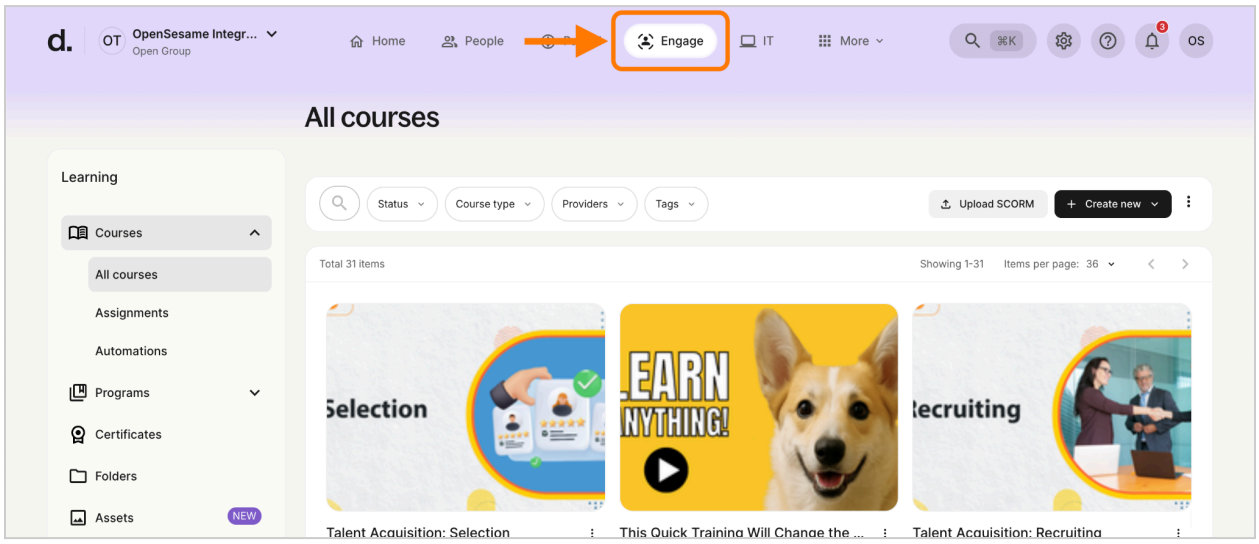
4. Locate the courses within Deel Engage

Deel Engage's daily retrieval begins at 02:00 UTC (10 or 11 PM Eastern). If you have new courses to include, send them from OpenSesame by then.

You can also use the **Sync OpenSesame** button at any time by returning to the OpenSesame configuration page in Deel Engage.



After the retrieval finishes, find your imported courses by selecting **Engage** from the navigation.



If you have multiple content providers, use the **Providers** filter to limit results to OpenSesame courses. And as a best practice, we recommend testing courses before making them available to learners.

Every day, Deel Engage checks OpenSesame for changes or additions to your selected courses or their metadata. If changes exist, it updates to reflect them.

If a course is retired by its publisher, after the next sync:

- The course remains **Published** in Deel Engage, but cannot be assigned.

- In-progress learners can still launch it until it is Archived (one year from its retirement date).

If you remove a course or it is Archived from the OpenSesame side, after the next sync:

- The course automatically archives in Deel Engage.
- To find it in Deel Engage's search results, filter for archived courses.
- Learner records still appear for administrators in Deel's reporting.
- If a learner tries to relaunch it, an error appears.

In addition to the reporting available in Deel Engage, reporting appears in your OpenSesame administrator account as soon as learners start launching OpenSesame courses. In the account menu, find **Dashboard** or **Insights** then select **Activity Report**.

For more information on managing course content after it's imported into Deel Engage, see Deel's documentation or reach out to your Deel contacts for assistance.

Integration questions? Reach out to your OpenSesame Implementation Specialist or contact OpenSesame Support at support@opensesame.com.

5. Appendix

Metadata

The following metadata fields are shared via the Deel Engage–OpenSesame integration:

- Title
- Course description
- Thumbnail image
- Duration
- Available languages

Any metadata changes that happen on the OpenSesame side appear in Deel Engage within 24 hours.

Launch method

This integration uses SCORM packages.